



TRAINING WITHIN INDUSTRY



3-Hour Sessions



5 Consecutive Days



6-10 Participants

Supervisors and team leaders are in pivotal positions to both implement and sustain change. Most team leaders are promoted from the shop floor because they have deep product, process, and material knowledge. However, they don't always have the soft skills to solve problems and build trust with team members.

Training Within Industry Job Relations provides base skills that help supervisors address employee issues by applying standard work.

4 STEPS OF EFFECTIVE PROBLEM SOLVING

- 1 GET THE FACTS
- 2 WEIGH & DECIDE
- 3 TAKE ACTION
- 4 CHECK RESULTS

WHAT TO EXPECT

- Build positive employee relations
- Help the entire team embrace cultural changes
- Increase employee cooperation and motivation
- Resolve conflicts effectively and respectfully

This course will help them approach each employee as an individual and help them:

- **Understand People**
Learn how to talk to individuals on your team to truly understand without additional motives
- **Foundations for Good Relationships**
Discuss and practice that foundations of directness, honesty, respect, and consistency that make leaders great.
- **Effective Problem Solving**
Build a consistent thought process that creates a clearer path to resolutions.



UTAH
INDUSTRY
PARTNERS

Book Your TWI engagement today!

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